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Volkswagen Financial Services UK and Volkswagen Group UK launch innovative aftercare plan: All-in

- **Volkswagen Financial Services UK (VWFS) and Volkswagen Group UK are together launching an exciting new aftercare plan that gives customers access to a comprehensive suite of benefits like no other**
- **All-in: a simple, affordable and convenient aftercare plan, officially launches this spring and will be available for customers who drive a vehicle from Volkswagen, Audi, ŠKODA, SEAT or Volkswagen Commercial Vehicles that is over three years old[^]**
- **The aftercare package can be paid for upfront or via monthly instalments and covers the customer's next two services, two years' roadside assistance*, two MOTs and two years' warranty**

Volkswagen Financial Services UK (VWFS) and Volkswagen Group UK are together launching an innovative and customer-focused aftercare plan that has been designed to give customers peace of mind and save them time and money.

The pioneering All-in plan, launching this spring, will be available for customers who drive a vehicle from Volkswagen, Audi, ŠKODA, SEAT or Volkswagen Commercial Vehicles that is over three years old[^], and boasts access to a comprehensive suite of benefits.

The one-stop-shop aftercare package can be paid for upfront or via monthly instalments and includes the customer's next two services, two MOTs, two years of roadside assistance* and two years' warranty.

The All-in aftercare plan makes routine servicing and unexpected breakdowns easier to manage for customers, with all repairs carried out by highly-trained technicians from the brands' retailer networks using genuine parts.

The plan's various benefits are unlocked following a routine eligibility check, and combine to give customers long-lasting peace of mind as well as significant overall savings versus buying all the elements separately.

MOTs and services can be completed in a single visit as part of the All-in plan, whilst the second service includes a full inspection too.

Additionally, the two years' roadside assistance* covers drivers travelling both in the UK and across Europe and entitles customers to repatriation, alternative travel and hotel accommodation for the driver and up to seven passengers if needed.

Mike Todd, CEO at VWFS, said: *"Created in conjunction with the brands of Volkswagen Group UK, the All-in aftercare plan offers simplicity, affordability and customer convenience, so we're delighted to be able to bring this product to so many customers. Our collective ambition has always been to make ownership as easy and simple*

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for as many people as possible and the All-in plan does exactly that; it offers customers more certainty over future servicing and repairs.”

For more information on the All-in aftercare plan, visit: vwfs.co.uk/servicing---maintenance/all-in

*Roadside assistance is provided via The AA. ^Vehicle will be subject to eligibility check, vehicle must be under six years old at point of activation and is subject to terms and conditions.

Note to editors:

The individual brands of Volkswagen Group UK will independently launch their All-in plans over the coming weeks. Please contact each brand's press office, as appropriate, for further information.

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<https://customer.vwfs.co.uk/volkswagen-financial-services-uk/media.html>

Information for editors:

Volkswagen Financial Services are a business division of the Volkswagen AG group of companies and comprise Volkswagen Financial Services AG along with its associated companies, Volkswagen Bank GmbH, Porsche Financial Services, and the financial services companies in the USA and Canada that belong directly or indirectly to Volkswagen AG – with the exception of the financial services of the Scania brand and Porsche Holding Salzburg. The key business fields embrace dealer and customer financing, leasing, the bank and insurance business, fleet management and mobility offers. Volkswagen Financial Services have a total of 16,558 employees worldwide, Volkswagen Financial Services report total assets of around EUR 225.6 billion, an operating result of EUR 2.8 billion and a portfolio of around 21.9 million current contracts (as at: 31.12.2020).